

Cyber Incident at SOMPO Taiwan Brokers

Taiwan – August 23, 2022 – SOMPO Taiwan Brokers Co. Ltd. (hereinafter referred to as "STB"), a SOMPO Group company located in Taiwan, has been subject to a cyber attack.

Upon learning of the incident, STB immediately took necessary measures, such as shutting down the network to prevent further risks and filing reports to local government agencies, investigative authorities, and broker associations.

Based on the investigation so far, we can confirm that there is no indication of a breach of any customer information nor confidential data held by STB.

We are continuing our investigation with the help of external specialized organizations to determine the extent of the attack. The attack was limited to STB and did not affect any other company in the Group.

Our Group has been implementing information security measures from before; and will continue to take further steps to protect customer information and other confidential data. We will continue to take appropriate measures in cooperation with corresponding authorities and external specialized organizations.

###

Media Contact

Candida Lee Marketing & Communications Manager, APAC Sompo Holdings (Asia) Pte. Ltd. Candida.Lee@sompo-asia.com

About Sompo Holdings (Asia) Pte. Ltd.

Based in Singapore, <u>Sompo Holdings (Asia) Pte. Ltd.</u> ("Sompo Asia"), is the regional headquarters for our Asia Pacific entities, except Japan, and is part of <u>Sompo International Holdings Ltd.</u>. Collectively, the companies are under the global extension of the <u>Sompo Holdings, Inc.</u> ("SOMPO Group") headquartered in Tokyo, Japan. With more than 70 years of trusted presence in Asia, our business spreads across 14 markets with over 4,500 employees in the region.

As a leading non-life insurance company globally, we have forged strategic partnerships to access a wider network of resources and distribution to provide the best solutions for our customers, while keeping up with the evolving trends of digitalization and innovation. SOMPO Group strives to contribute to the security, health and wellbeing of our stakeholders, customers, and society by providing more than just insurance. The Group operates its overseas business in 28 countries and regions worldwide, including the Americas, Europe, Middle East, Africa, Asia, and Oceania.

SOMPO Group maintains excellent financial strength as evidenced by the ratings of A+ (Superior) from A.M. Best (XV size category) and A+ (Strong) from Standard and Poor's on its principal operating subsidiaries.